



# Practical Computer Solutions

*Expert Personal Computer Training*

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## Frequently Asked Questions:

Q. How long has PCS been in business?

A. The company was formed in September of 1991.

Q. Will you train at our location?

A. Yes. We advertise, Your place or Mine?

Q. Is post-training support available?

A. Yes, we offer ongoing, no charge, telephone support for all classes.

Q. Our group needs a special class, specific to our needs. Is this possible?

A. Yes, we customize training for our client's needs.

Q. Do you guarantee your training?

A. Yes, if you feel you do not understand the class, you may retake the class within 60 days.

Q. Does each person have hands-on training at your location?

A. Yes, each person has a PC.

Q. Is courseware included with the class?

A. Yes, courseware is included at no additional cost.

Q. Do you offer night classes?

A. Yes, we will schedule night classes as well as Saturday classes.